

## MEDIA RELEASE

**10 August 2023**  
For Immediate Publication

### **NEW NUHS ACADEMY PROVIDES UPSKILLING AND RESKILLING PROGRAMMES TO HEALTHCARE STAFF**

*NUHS Academy is the first healthcare academy within a public healthcare cluster to be established through a tripartite collaboration to provide training opportunities to all job groups*

SINGAPORE — The National University Health System (NUHS) is launching a premier learning institution called NUHS Academy that brings together “Learning, Innovating, Networking and Knowledge Sharing (LINKs)” all under one roof. Collaborating with the Labour Movement’s Healthcare Academy (HCA) – comprising the Healthcare Services Employees’ Union (HSEU), NTUC LearningHub and NTUC’s e2i (Employment and Employability Institute) – as well as strategic learning partners from public and private agencies, academia and institutes of higher learning, NUHS Academy seeks to inspire and develop learners for the entire healthcare service continuum in medical, nursing, allied health, administrative and ancillary professions.

The launch event was graced by Mr Ong Ye Kung, Minister for Health, at the National University Hospital-HSEU National Day Observance Ceremony (NDOC) on 10 August 2023.

#### **First-of-its-kind in Singapore public healthcare with tripartite collaboration**

NUHS Academy is the first healthcare academy within a public healthcare cluster that incorporates the tripartite ethos of government, management and union working in unison to develop and provide programmes across all job groups, including certified courses and staff accreditation training, through the LINKs approach.

By leveraging established industry-developed technical skills frameworks, advanced medical technologies, process and systems; proactive research and innovations, the Academy works with consultants, healthcare experts and specialist domain professionals to develop new knowledge and advanced clinical practices, to harness NUHS workforce internal capability as well as to support the growth of the Singapore healthcare sector capacity.

The Academy consists of four centres – Centre for Medical Excellence, Centre for Nursing Excellence, Centre for Allied Health Excellence and the Centre for Leadership & Workforce Excellence – which will offer a diverse range of career and learning pathways, skills frameworks and capability programmes to facilitate the upskilling of the various healthcare professional job families. Adopting best in class learning pedagogies and processes, case studies, and workplace based experiential learning benchmarked to industry and international standards, each of these four centres

provides a unique, inclusive and holistic developmental strategy, learning architecture and plan to ensure that every staff, from the most entry-level up to the C-suite, is kept abreast of the dynamic healthcare landscape and its complex needs demands, to better deliver the mission of providing incredible care and health to a rapidly ageing population.

Besides equipping staff with the relevant skills and competence, the Academy also aims to develop every staff to be future ready for sustainable employment in our healthcare sector. To this end, the Academy's five strategic foci seek to build a vibrant and professional workforce:

- Establish a one-stop knowledge and resource hub
- Serve as a technology and innovation hub
- Build internal capability
- Strengthen industry capability
- Build local and international partnerships and networks

### **Embodying the tripartite ethos of government, management and union to promote future-ready skills**

Mr Chua Song Khim, Deputy Chief Executive, NUHS, said: "The NUHS Academy embodies the tripartite ethos of government, management and union working in unison to build a strong, inclusive and comprehensive learning eco-system to raise the skills, competence and professionalism of the healthcare workforce, its associated partners as well as aspiring young entrants to the healthcare sector. We are excited to work with strategic partners including HSEU, NTUC LearningHub and e2i, who will bring diverse expertise, resources and perspectives to strengthen and uplift our workforce for the healthcare needs of today and tomorrow."

The Labour Movement's HCA was established in 2019<sup>1</sup> to support the training and continuous education of workers in the healthcare sector, and to provide employment opportunities for displaced workers from other sectors through a robust job matching process. The HCA subsequently established a Jobs, Skills and Training Committee with NUHS in August 2019<sup>2</sup> to prepare its healthcare workers to be ready for future jobs by equipping them with a combination of adaptive skills, technology skills and technical skills, thereby transforming into Healthcare Worker 4.0.

This relationship takes a step forward with the launch of NUHS Academy, which showcases tripartism in action – translating training and placement strategies into actionable workforce transformation outcomes.

Commenting on the NUHS Academy, Ms K. Thanaletchimi, President, HSEU, shared: "The Healthcare Services Employees' Union (HSEU) congratulates NUHS on its significant launch of NUHS Academy. As part of Healthcare Academy, HSEU is delighted to partner NUHS Academy in training and upskilling our workers to remain relevant, resilient and ready for healthcare industry transformation so as to future proof our workforce. Every worker's training matters so as to uplift, upgrade and upscale our workers for better wages and better work prospects."

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<sup>1</sup> Media release, [Healthcare Academy formed to help workers stay employable](#)

<sup>2</sup> Media release, [15,000 healthcare workers to be upskilled in line with industry transformation](#)

Mr Jeremy Ong, Chief Executive Officer of NTUC LearningHub, said: “NTUC LearningHub is excited to onboard this tripartite collaboration and to continue working with NUHS in co-curating and co-developing training solutions for their workforce. With our appointment by SkillsFuture Singapore as a Continuing Education and Training Centre for the healthcare sector, we can effectively design high-quality, relevant and optimally funded courses for NUHS Academy based on the national skills framework. This partnership is also well-aligned to attract and nurture talent in the healthcare sector by equipping them with in-demand skills to provide lifelong employability, while elevating the quality of care for Singapore.

“NUHS is a close partner of e2i and the Healthcare Academy. We are excited to partner NUHS Academy in equipping every healthcare worker with the right skills to successfully navigate the ongoing transformation in the healthcare sector,” said Mr Gary Goh, Deputy CEO of e2i.

### Chinese Glossary

National University Health System (NUHS)	国立大学医学组织（国大医学组织）
Mr Chua Song Khim, Deputy Chief Executive, NUHS	蔡松钦, 国立大学医学组织副首席执行官
NUHS Academy	国立大学医学组织学院
Centre for Medical Excellence	卓越医疗中心
Centre for Nursing Excellence	卓越护理中心
Centre for Allied Health Excellence	卓越综合医疗保健中心
Centre for Leadership & Workforce Excellence	卓越领导与劳动力中心
Healthcare Academy (under Labour Movement)	医疗保健学院
Ms K. Thanalechimi, President, Healthcare Services Employees’ Union	丹娜乐芝米, 保健服务雇员联合会 会长
Mr Jeremy Ong, Chief Executive Officer, NTUC LHUB	翁清伟, 职总恒习总裁
Mr Gary Goh, Deputy CEO, e2i	吴春成, 就业与职能培训中心副总裁

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**About the National University Health System (NUHS)**

The National University Health System (NUHS) aims to transform how illness is prevented and managed by discovering causes of disease, development of more effective treatments through collaborative multidisciplinary research and clinical trials, and creation of better technologies and care delivery systems in partnership with others who share the same values and vision.

Institutions in the NUHS Group include the National University Hospital, Ng Teng Fong General Hospital, Jurong Community Hospital and Alexandra Hospital; three National Specialty Centres - National University Cancer Institute, Singapore (NCIS), National University Heart Centre, Singapore (NUHCS) and National University Centre for Oral Health, Singapore (NUCOHS); the National University Polyclinics (NUP); Jurong Medical Centre; and three NUS health sciences schools – NUS Yong Loo Lin School of Medicine (including the Alice Lee Centre for Nursing Studies), NUS Faculty of Dentistry and NUS Saw Swee Hock School of Public Health.

With member institutions under a common governance structure, NUHS creates synergies for the advancement of health by integrating patient care, health science education and biomedical research.

As a Regional Health System, NUHS works closely with health and social care partners across Singapore to develop and implement programmes that contribute to a healthy and engaged population in the Western part of Singapore.

For more information, please visit [www.nuhs.edu.sg](http://www.nuhs.edu.sg).

## About Healthcare Academy

The Healthcare Academy is formed by the Healthcare Services' Employees Union (HSEU), NTUC's e2i (Employment and Employability Institute) and NTUC LearningHub (LHUB) to support the training and continuous education of workers, especially for those affected mainly by industry restructuring, job redesign and technological disruptions in the healthcare sector and to provide employment opportunities for displaced workers from other industry sectors to work in the healthcare sector. The Healthcare Academy endeavours to transform our current healthcare workers to be ready for future jobs by equipping them with relevant adaptive skills, technology skills, and technical skills.

## About Healthcare Services' Employees Union

Formed in 1989, HSEU is an affiliate of the National Trades Union Congress (NTUC) representing more than 46,500 persons who are employed in the Healthcare industry. At present, its membership is open to employees from the Healthcare Institutions under Ministry of Health Holdings (MOHH) and its subsidiaries in any capacity and all employees who are locally employed in the Healthcare Services industry such as private healthcare organisations and healthcare voluntary welfare organizations such as hospitals, nursing homes, step-down care services, elder care centres and related industries in any capacity and who are not ordinary members of any other registered trade union of employees in Singapore. To find out more about HSEU, please visit our website at [www.hseu.org.sg](http://www.hseu.org.sg).

## About NTUC LearningHub

NTUC LearningHub is the leading Continuing Education and Training provider in Singapore which aims to transform the lifelong employability of working people. Since our corporatisation in 2004, we have been working with employers and individual learners to provide learning solutions in areas such as Cloud, Infocomm Technology, Healthcare, Employability & Literacy, Business Excellence, Workplace Safety & Health, Security, Human Resources and Foreign Worker Training.

To date, NTUC LearningHub has helped over 26,000 organisations and achieved more than 2.6 million training places across more than 2,900 courses with a pool of about 900 certified trainers. As a Total Learning Solutions provider to organisations, we also forge partnerships to offer a wide range of relevant end-to-end training. Besides in-person training, we also offer instructor-led virtual live classes (VLCs) and asynchronous online learning. The NTUC LearningHub Learning eXperience Platform (LXP) — a one-stop online learning mobile application — offers timely, bite-sized and quality content for learners to upskill anytime and anywhere. Beyond learning, LXP also serves as a platform for jobs and skills development for both workers and companies.

For more information, visit [www.ntuclearninghub.com](http://www.ntuclearninghub.com).

### **About NTUC's e2i (Employment and Employability Institute)**

e2i is the empowering network for workers and employers seeking employment and employability solutions. e2i serves as a bridge between workers and employers, connecting with workers to offer job security through job-matching, career guidance and skills upgrading services, and partnering employers to address their manpower needs through recruitment, training and job redesign solutions. e2i is a tripartite initiative of the National Trades Union Congress set up to support nation-wide manpower and skills upgrading initiatives. For more information, please visit [www.e2i.com.sg](http://www.e2i.com.sg).