Auto-pay Payment Arrangement Step-by-step Guide

Auto-pay (formerly known as ZOOM/ Express Pay) is a payment arrangement that offers you the convenience to pay your bills without queuing and waiting at your last stop of service.

### Application for Auto-Pay

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<thead>
<tr>
<th>Step</th>
<th>Description</th>
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| 1.   | You may sign up for Auto-Pay via:  
  i) Your HealthHub account through the HealthHub App or at www.healthhub.sg; or  
  ii) NUHS app (under Payment >> Other Enquiries >> Sign up for Auto-Pay) |
| 2.   | After logging into your HealthHub Account:  
  • Navigate to the Payments & Financials page  
  • Select Auto-pay setup. |
| 3.   |  
  • As the Payer, you can Add New Auto-pay Payment Arrangement for your family members, friends and yourself.  
  • View existing Auto-pay set-ups and make changes easily. |
| 4.   |  
  • Select the institution of your choice. (National University Hospital / Jurong Health Campus)  
  • Input your particulars as the Payor. (Contact details is strictly for Auto-pay set-up correspondences. This will not update your details registered with the Institution.)  
  • Select Payee / Patient - You may select from the list of dependents or Manually Add a new Payee not in the list. |
7. You may choose to set a limit for specific bill types. However, you would need to pay for the excess separately.

8. After confirming your desired set-up, please input your Card details into the Secured Payment Gateway and perform the verification through your card issuer.

Congratulations! You have successfully set-up your Auto-pay Payment Arrangement.