

Frequently Asked Questions

About NUHS Fund

Q1:	What is NUHS Fund?
A1:	<p>NUHS Fund Limited (NUHS Fund) is a Company Limited by Guarantee (CLG) and a registered charity with Institute of Public Character (IPC) status. Managed by the National University Health System (NUHS), NUHS Fund supports research, education, and patient programmes to fulfil NUHS' vision of shaping medicine to transform care for a healthy community.</p> <p>Gifts directed to NUHS Fund contribute to achieving the following objectives:</p> <ul style="list-style-type: none"> a) To improve health in Singapore; and b) To develop a future-ready Health System, including the health workforce, innovations, technology and new models of care to ensure better health outcomes for the Singapore community.
Q2:	What are the causes that I can support through NUHS Fund?
A2:	<p>All fundraising conducted by NUHS Fund is directed towards research, education, and patient programmes to fulfil NUHS' vision of shaping medicine to transform care for a healthy community.</p> <p>NUHS Fund's active public outreach and fundraising activities are focused on <u>two main causes</u> to address immediate patientcare needs and transform the future landscape of healthcare in Singapore. Give to the two causes today!</p> <ul style="list-style-type: none"> a) <u>'Gift of Hope':</u> All patients, regardless of financial condition, have the right to the best health outcomes possible. Donations to this cause will go towards supporting beneficiaries in need of financial aid in their recovery journeys. b) <u>'Tomorrow's Health, Together!':</u> Envision a future where diseases can be prevented, diagnoses are more accurate, and treatments are tailored to each individual's needs. Donations to this cause will propel cutting edge research that drives clinical innovations and offer educational and developmental opportunities for healthcare professionals and leaders to revolutionise healthcare for current and future generations. <p>If you are inspired to make a more profound impact with a legacy gift or a bespoke gift for a specific cause in research, education or patientcare, please contact us at 6772 5552 or nuhsfund@nuhs.edu.sg.</p>
Q3:	Who manages NUHS Fund?
A3:	<p>A Board of Directors exercises governance and oversight over NUHS Fund to ensure proper financial management, internal controls and compliance with applicable laws and recognised standards.</p> <p>There are 12 individuals on the Board, four of which are in the employment of NUHS and its entities while the remaining are independent Directors:</p> <ul style="list-style-type: none"> 1. Prof Benjamin Ong (Chairman) 2. Prof Yeoh Khay Guan 3. Prof Aymeric Lim

	<ol style="list-style-type: none"> 4. Adj A/Prof Mark Puhaindran 5. Ms Laura Kho 6. Dr James Khoo Chee Min 7. Ms Sylvia Chan 8. Prof Hum Sin Hoon 9. Dr Alexander Lee 10. Ms Tina Hung 11. Mr Chng Lay Chew 12. Ms Cheung Siew Li <p>The day-to-day operations of the charity is managed by the Development Office (DO) and Finance departments in NUHS. Reporting to the Board of Directors as well as to the NUHS Chief Executive, NUHS DO and NUHS Finance ensures that all donations received are managed according to the donor's intent for use in the respective causes.</p>
Q4:	What regulations does NUHS Fund operate under?
A4:	<p>NUHS Fund is governed by The Companies Act, The Charities Act, The Personal Data Protection Act, Inland Revenue Authority of Singapore Regulations and Singapore Police Regulations. NUHS Fund also reports to the Sector Administrator, Ministry of Health.</p> <p>As an IPC under the Charities Act, NUHS Fund is committed to maintaining the highest standards of governance provided by the Commissioner of Charities.</p>

About 'Gift of Hope'

Q1:	Why should I contribute to the 'Gift of Hope' cause?
A1:	<p>The harsh reality is that medical expenses and rehabilitation costs can be overwhelming - even for those with insurance or those who are eligible for various public assistance schemes. This financial burden can exacerbate health issues, creating a vicious cycle of illness and economic strain.</p> <p>While the government has been expanding help to patients who require financial assistance, there are exclusions from Medifund and Medishield Life which include consumables, home assist equipment, step-down care, out-patient consultations, medication as well as procedures and treatments still not considered standard of care.</p> <p>NUHS Fund supports gaps not covered by government support or other public assistance schemes. Your 'Gift of Hope' will directly impact the lives of individuals and families facing the dual challenges of health issues and financial hardship.</p> <p>Every dollar donated will be used in its entirety to support patients in need of financial aid in the following ways:</p> <ul style="list-style-type: none"> - Access timely and vital medical treatments and therapies. - Receive essential medications and necessities related to their condition. - Undergo rehabilitation and step-down care in the community.
Q2:	How can I make a donation to this cause?
A2:	Visit Giving.sg to make a donation to the cause today.

Q3:	Is there 1-1 matching for donations?
A3:	<p>Direct government support for financially disadvantaged patients takes the form of Medifund/ Medishield Life support.</p> <p>Where applicable, similar to all other charities, NUHS Fund is able to tap on matching grant from the 'Enhanced Fund-raising Programme', supported by the Tote Board and the Government for eligible fundraising projects.</p>
Q4:	Who are the beneficiaries?
A4:	<p>Majority of applications to NUHS Fund come from the lowest 20% Per Capita Income (PCI) of the Singapore community, measured by Department of Statistics (Household Income), 2021.</p> <p>Please refer to our Donor report for details.</p>
Q5:	Do the beneficiaries include foreigners?
A5:	<p>As an IPC charity, all tax-deductible donations must be channelled towards benefitting the Singapore community which includes:</p> <ul style="list-style-type: none">- Singapore Citizens- Permanent Residents- Resident Foreigners <p>On a limited basis, we are allowed to assist non-resident foreigners under the Charities Act and the source of donations to support this does not receive tax-deductibility.</p>
Q6:	How does the charity decide which patient gets funding?
A6:	<p>All patient applications to NUHS Fund are reviewed by a Medical Social Worker (MSW)/Social Worker (SW) who will perform a financial assessment and make a recommendation for approval.</p> <p>Patients must be subsidised patients at NUHS entities or partner organisations who fulfil the requirements of the sub-funds. The amount of help received from the charity will vary depending on the individual circumstances, the patient's financial background and the financial cap criteria for respective sub-funds.</p>
Q7:	Are there other avenues of funding available to these individuals and families?
A7:	<p>Yes, there are. MSW/SW will explore all available funding schemes including government (Medifund/ Medishield Life) and other public assistance schemes or charities before tapping on NUHS Fund.</p> <p>Generally, funding from NUHS Fund is the last resort after all other avenues of funding have been exhausted.</p> <p>Under some circumstances where external applications undergo a lengthy process of review and approval and where the condition of the patient may be compromised, the charity's monies may be tapped on in the first instance.</p>

About 'Tomorrow's Health, Together!'

Q1:	Why should I contribute to the 'Tomorrow's Health, Together!' cause?
A1:	<p>The ageing population, the healthcare workforce shortage and the prevalence of chronic diseases are but some of the many significant healthcare challenges that will put increasing pressure on Singapore's health system. The challenges we face require the solutions that research, innovation and education can provide to improve care and health today and for the future.</p> <p>Your investment in 'Tomorrow's Health, Together!' will fuel progress, shape breakthroughs and transform the future of healthcare.</p> <p>Every dollar donated will support the combined expertise and interdisciplinary collaboration between NUHS and National University of Singapore to address the challenges of a rapidly evolving world and its impact on health. Your support will help:</p> <ul style="list-style-type: none"> - Accelerate the translation of research findings into innovative treatments and cures; - Address emerging healthcare challenges and health threats; - Develop the next generation of healthcare professionals equipped to address healthcare challenges of the future; and - Develop innovative person-centred care models prioritising prevention, intervention, and seamless transitions between healthcare settings.
Q2:	How can I make a donation to this cause?
A2:	Visit Giving.sg to make a donation to the cause today.
Q3:	Is there 1:1 matching for donations?
A3:	Gifts towards this cause will qualify for prevailing 1:1 government matching.

Donations

Q1:	Are there alternative modes of giving apart from the online donation option?
A1:	Email nuhsfund@nuhs.edu.sg to enquire on other donation options, including PayNOW, GIRO/ Standing Instructions or Cheques.
Q2:	Will I receive tax-deductions and acknowledgement receipts for my donations?
A2:	<p>As an IPC charity, tax-deductions can be issued for eligible donations of \$10 and above (unless otherwise stated in specific campaigns). Tax-deductions will be issued only if required information is provided. Examples of instances where tax deduction will not be provided include:</p> <ul style="list-style-type: none"> - Donations supporting individual patients specified by the donor. - Donations supporting non-resident foreigners. <p>Donors will either receive a tax-deductible receipt or a non-tax deductible receipt as an acknowledgement of donation. Where donations are collected via collaborations with partners and information of donor is not collected, NUHS Fund will not be able to provide any acknowledgement receipts.</p>
Q3:	How much of my donation goes towards the cause?

A3:	<p>Unless otherwise indicated in specific campaigns, every dollar donated to NUHS Fund is channelled in its entirety to support the causes per donor's intent.</p> <p>NUHS Fund incurs minimal administration costs as all manpower overheads are absorbed in the budget of NUHS DO and operating costs such as bank charges, administrative charges by online platforms (e.g. Giving.SG, Give.Asia) and audit fees due to annual statutory requirements are covered by ring-fenced funds. NUHS DO also does not engage commercial third-party fundraisers.</p>
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Legacy Gift

Q1:	What is a legacy gift?
A1:	<p>A legacy gift is a planned future gift that allows you to make a charitable contribution without compromising your current financial security or lifestyle. It may enable you to accumulate greater wealth over your lifetime, potentially resulting in a larger gift than you could make today. By leaving a legacy, you create a lasting impact on the lives of future generations.</p>
Q2:	How can I make a legacy gift?
A2:	<p>While it is possible to make a legacy gift without a lawyer (e.g. through a CPF or Insurance nomination), legacy gifts depend on individual circumstances and may involve documentation (e.g. in a will) to ensure that your wishes are properly documented and carried out.</p> <p>NUHS DO will discuss with you how your gift can be directed towards addressing general gaps with far-reaching impact on health or a specific cause that you are keen to support.</p> <p>Take the first step by contacting us at 6772 5552 or nuhsfund@nuhs.edu.sg today.</p>

Use of Donor Information

Q1:	How do you protect my personal information?
A1:	<p>We have put in place processes and internal procedures that comply with the Personal Data Protection Act ("PDPA") which governs the collection, use, retention and disclosure of personal data.</p> <p>More information on NUHS' PDPA policy can be found at: https://www.nuhs.edu.sg/personal-data-protection-act</p>
Q2:	What is my information used for?
A2:	<p>Your personal information is collected, used, retained and disclosed by relevant NUHS departments responsible for NUHS Fund activities, including managing the donation, donor stewardship and fundraising activities.</p>

Need more information or assistance?

Contact us at 6772 5552 or nuhsfund@nuhs.edu.sg.