**Getting started**

1. **Install these three apps:**
   - OneNUHS
   - Singpass
   - Zoom

2. **Log in to OneNUHS App with Singpass and enable push notifications.**

3. **Register 30 minutes before your appointment.**

4. **While waiting, go to a quiet and well-lit area where network is stable and privacy is assured. Avoid public or noisy places.**

**Actual appointment day**

5. **You will be notified when it is your turn. Tap 'Proceed to Video Consult'. Your Zoom app will launch automatically.**

6. **Turn on volume, enable camera and unmute yourself on Zoom. If you accidentally log out, repeat Step 5.**

7. **You will be notified to order your medication, if any.**

8. **Tap 'Payments' to pay your bill. If you cannot find your bill, allow up to 3 days for it to show.**

**After TeleConsult**

- **Services & Useful Links**
  - Medication
  - Lab Test Result
  - Chat
  - Medical History
  - My Health Map
  - More

- **Push Notification**
  You have completed your TeleConsult. If you have been prescribed medication, open the OneNUHS App to arrange your medication delivery / collection.

- **Push Notification**
  We are ready to attend to you. Open OneNUHS App and tap 'Proceed to Video Consult' button.